

Quality Policy

Matrix Group Co. is committed to being an industry leader for the delivery of Construction and Property Maintenance Services for Aged Care and general residential facilities, by means of quality, efficient and safe processes.

Matrix Group Co's Quality Objectives are:

1. Transition from ISO 9001:2008 to a ISI AS/NZS 9001:2016 Certification and maintain that
2. Remain a profitable and competitive provider of our products and services
3. Achieve industry excellence in our business and operational processes
4. Improve continuously
5. Meet and exceed customer expectations
6. Operate to the highest safety standards

These objectives are established, maintained and achieved through our objectives framework and risk profile management.

Through specific resources, systems, communication and training programs, all stakeholders, including any relevant interested parties have gained a sound understanding of this policy and our quality management system.

This policy is established, implemented and maintained by the leadership team who ensure it is appropriate to the purpose and context of ISO AS/NZS 9001:2016 in supporting our strategic directions and risk profile.



Troy Loh
Managing Director

4th October, 2018



This policy was reviewed in Oct. 2018 and will be reviewed again in Oct. 2020.
